



Quality, Environment and Safety Policy

Rhütten is a **100% made-in-Italy** manufacturing company with thirty years of experience in the production of detergents and chemicals for cars, industries, communities, hospitality and catering and laundries.

We pride ourselves on our proprietary products developed in our in-house laboratory, enabling us to meet the wide range of cleaning and maintenance needs in the car care and servicing sector and in domestic, professional and industrial settings.

Our guiding philosophy has always been based on three values:

ETHICS in our personal and professional relationships

PASSION for our work and challenges, shoulder-to-shoulder with our customers

INNOVATION thanks to our laboratory and the Research and Development team

The **products** we make meet everyday needs in the professional and family world, and their quality ensures the long-term care and maintenance of objects, tools, and environments.

Our system always places our **Customers in the centre** and aims to ensure the conditions that enable an exceptional user-experience with products that can meet every specific need.

For professional **Customers** and DIY enthusiasts, our laboratory and technical staff ensure excellent value for money. Our constant availability and being there for our customers guarantee the results that we are expected to provide.

Our professional customers include laundries, hotels, restaurants, industries and car washes.

This is why our quality, safety and environmental policy was developed

The goals we set ourselves are the following:

- Continuous development of products with high technical and qualitative value
- Our presence and willingness to provide all end users with all the information they require regarding use so as to ensure maximum product performance
- Compliance with current regulations and careful monitoring on the management of obligations regarding workplace safety and respect for the environment
- Ongoing organisational innovation to ensure the efficiency of all production processes
- Our ongoing commitment towards continuous improvement to our Quality, Environment and Safety systems, at all levels of our organisation, with a view to empowering each and every employee

The way we work to achieve these goals is written into our daily lives and for this reason we have developed a system for monitoring, analysing and improving all critical processes through:

- Preparation of strategic plans that identify company objectives and the resources to pursue them



- Definition of an organisational chart with defined responsibilities for each of our employees, managers, and senior executives
- Prior assessment of the risks and environmental impact of all our activities or products
- Ongoing monitoring and evaluation of the effectiveness of our Quality, Environment and Safety system in meeting the commitments we have undertaken
- Continuous training, motivation and engagement of our staff on corporate values, goals and compliance with the commitments in the Quality, Environment, and Safety system
- Utmost attention to the health and safety of our employees, the environment and our local area, and to fostering a relaxed and stimulating company climate
- Make every effort in organisational, operational and technological terms to prevent water, air and soil pollution while, at the same time, improving the environmental impacts
- Management and monitoring of all requests and reports from our Customers to ensure maximum satisfaction with their use-experience
- Dissemination and maintenance of health and safety protection measures for workers during operations by minimising risks and planning prevention
- Commitment to ensuring that our activities are conducted in compliance with the current provisions, standards and laws applicable to the company with respect to quality, the environment and safety.

In brief

Through the application of the Integrated Management System, the Top Management aims to analyse company risks by identifying external threats and opportunities, strengths and weaknesses of internal processes, while planning and implementing actions to achieve the expected results in accordance with compliance obligations and the company's environmental policy.

The Top Management is committed to planning and implementing ***continuous improvements*** in processes to achieve the necessary effectiveness of Quality and Environmental management tools, involving all our staff and ensuring adequate resources for their implementation.

The integrated management system for Quality and the Environment operates in compliance with the specified requirements in the international standards **UNI EN ISO 9001:2015, UNI EN ISO 14001:2015 and UNI EN ISO 45001:2018.**

STOP WORK POLICY

At RHUTTEN, we are committed to promoting and consolidating a culture of health and safety for all those involved in our business, raising awareness about risks and fostering responsible behaviour to ensure that work is performed to quality, accident-free standards, because every single one of our workers represents a highly precious asset that must be protected.



We are committed to protecting the environment, convinced that preventing risks and promoting responsible behaviour allows us to protect our well-being and that of future generations.

We therefore ask all RHUTTEN staff to immediately report to their line manager any form of unsafe behaviour and any action, omission or situation that could potentially lead to an accident or damage to the environment.

The Stop Work order must be applied without fear of any consequences. No blame or liability can be attributed to an employee who in good faith reports a situation of risk and stops operations, even if such action is later found to be unnecessary.

All company functions must make every effort to achieve the objectives identified in this document.

Any changes to this document are defined from time to time by Top Management in their system review report.

This document is distributed to all interested parties to enable them to operate in accordance with its contents.

Mario Marinelli
Sole Director, Rhütten srl

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